

CASE STUDY

The University of New Orleans | Holistic IT and Cybersecurity Solutions for Education

The University of New Orleans partnered with EMPIGO/SureTec to strengthen IT infrastructure and cybersecurity, ensuring student data is protected while supporting the university's mission of excellence and inclusion.

CLIENT: University of New Orleans

THE UNIVERSITY of
NEW ORLEANS

INDUSTRY: Education

LOCATION: New Orleans, Louisiana

SERVICES: Digital marketing services, marketing strategy, video production, web design, content marketing, SEO, digital advertising, photography

About University of New Orleans

Since its founding in 1958, the University of New Orleans (UNO) has been committed to diversity and inclusion, opening its doors as the first fully integrated public university in the South. For nearly 60 years, UNO has educated students from all 64 Louisiana parishes, all 50 states, and more than 130 countries. The university contributes significantly to the region, generating a total economic impact of \$470.5 million in 2014-15 and offering world-class academic programs and research opportunities.

The Challenge

UNO needed a technology partner who could provide more than just IT support—they needed a holistic approach that would protect sensitive student data while supporting the university's infrastructure and operations. Cybersecurity was a top priority, as any vulnerability could have serious consequences for students, staff, and the institution.

The EMPIGO Technologies / SureTec Solution

We partnered with UNO to deliver comprehensive IT and cybersecurity support:

- **Holistic Service:** EMPIGO/SureTec provided a full spectrum of services, covering both IT infrastructure and cybersecurity.
- **Security Monitoring:** By actively monitoring cybersecurity, we ensured that student and university data remained protected around the clock.
- **Proactive Support:** We addressed potential issues before they became problems, keeping systems running smoothly and minimizing disruptions.

This approach has strengthened UNO's technology foundation, allowing the university to operate confidently and securely while focusing on its mission of education and inclusion.

THE RESULT

We partnered with UNO to deliver comprehensive IT and cybersecurity support:

- **Holistic Service:** EMPIGO/SureTec provided a full spectrum of services, covering both IT infrastructure and cybersecurity.
- **Security Monitoring:** By actively monitoring cybersecurity, we ensured that student and university data remained protected around the clock.
- **Proactive Support:** We addressed potential issues before they became problems, keeping systems running smoothly and minimizing disruptions.

Staff and leadership can now focus fully on education and research, knowing technology and data security are reliably managed.

Here's What UNO Says About Us

"EMPIGO is great to work with as they provide holistic service that encompasses security as well as infrastructure. Knowing they are watching cybersecurity makes me sleep better at night, as I know our student data will be protected."

— Swapnal Shah, University of New Orleans